

**RESEARCH REPORT**

*Prepared By Gravitas Research and Strategy Limited*

**QUALITY OF LIFE IN NEW  
ZEALAND**

***- RESIDENTS' SURVEY 2004 -***

***APPENDIX 3***

**Prepared For Quality Of Life Team and Ministry of Social Development**

*28 February 2005*

## APPENDIX THREE: FINAL QUESTIONNAIRE

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Good afternoon/evening. My name is ..... from Gravitas/Consumer Link. We would like to ask your opinions about some aspects of living in your local area.

*Twelve cities:* This is a joint project between [*insert city name*] City/District, other Councils, and the Ministry of Social Development.

*Non 12 cities:* This is a joint project between the Ministry of Social Development and some of the Councils of New Zealand's largest cities.

*If necessary:* It is about the quality of life of people living in both urban areas and rural places.

*Insert the following statement once notified by QoL team:* The survey has been in the news lately so you may even have heard about it.

To ensure we speak with a range of people, I would like to speak to the person living in the household aged 15 and over with the next birthday please.

*If not available, arrange call back.*

*If necessary:* The survey will take about 20 minutes.

*All:* Everything you say in this survey will be confidential.

*Arrange call back if necessary.*

Firstly, I just need to check whether you or anyone else in your household works in the market research industry.

*If yes, thank and close*

Just to let you know, during the course of this interview, my supervisor may listen in to check the quality of my interviewing.

*This question should only be asked of rural people (i.e outside the 12 cities)*

**Q1a.** Firstly, can I ask which town you live in, or are closest to?

*For North Shore City respondents, ask:*

**Q1b.** Can you tell me which suburb you live in

*Don't read out. Single response*

**Q2.** Code gender

1. Male

2. Female

**Q3.** To make sure we speak to a cross-section of people, can I ask which of the following best describes your age group?

*(Read out. Single response)*

1. 15-24 years
2. 25-49 years
3. 50-64 years
4. 65 + years
5. *(Don't read)* Refused

**Q4a.** Which ethnic group or groups do you belong to?

*(Don't read out. Multiple response)*

1. NZ European
2. Maori
3. Pacific Islander
4. Asian
5. Indian
6. Other European (includes Australian, South African, British etc)
7. Middle Eastern/Arabic
8. Other *(Please specify)*
9. *(Don't read)* New Zealander/Pakeha
10. *(Don't read)* Refused

*If Maori, ask:*

**Q4b.** Do you know the name of your iwi (that is, your tribe)? *If yes:* What is the name of your iwi?

*Only read out if necessary. Multiple response*

*Interviewer: Ask respondent to spell iwi name if not on list*

1. Ngapuhi
2. Ngati Porou
3. Ngati Kahungunu
4. Ngai Tahu
5. Tuwharetoa
6. Tuhoë
7. Waikato
8. Ngati Maniapoto
9. Ngati Whatua
10. Ngati Awa
11. Ngati Ruakawa
12. Other *(Please specify)*
13. *(Don't read)* Don't know iwi
14. *(Don't read)* Refused

*If Pacific Islander, ask*

**Q4c.** Which Pacific Island ethnic group do you belong to?

*(Read out if necessary. Multiple response)*

1. Samoan
2. Tongan
3. Cook Island Maori
4. Niuean
5. Fijian
6. Tokelauan
7. Other (*Please specify*)
8. (*Don't read*) Don't know
9. (*Don't read*) Refused

*If Asian, ask:*

**Q4d.** Which Asian ethnic group do you belong to?

*(Read out if necessary. Multiple response)*

1. Chinese
2. Taiwanese
3. Korean
4. Malaysian
5. Japanese
6. Vietnamese
7. Thai
8. Filipino
9. Cambodian
10. Other (*Please specify*)
11. (*Don't read*) Don't know
12. (*Don't read*) Refused

## **A. Health**

The next questions are about your health.

**Q5.** In general, would you say that your health is...

*(Read out. Single response)*

1. Excellent
2. Very good
3. Good
4. Fair
5. Poor
6. (*Don't read*) Don't know

**Q6.** Has there been any time in the last 12 months when you or a member of your household wanted to go to a GP, but didn't?

*(Don't read out. Single response).*

1. Yes - there has been a time when wanted to go to doctor but didn't
2. No
3. Don't know

*If yes - didn't go to doctor, ask*

**Q7.** For what reasons did you or your family not go to the doctor when you wanted to?

*(Don't read out. Multiple response. Probe: What other reasons?)*

1. Doctor too far away/difficult to get to/don't have transport
2. Too expensive/costs too much/symptoms didn't justify costs
3. Doctor too busy to see me when needed to see them/couldn't fit me in
4. Was too busy to go to doctor /couldn't take time off work
5. Home remedy/another remedy/had medication at home
6. Other household member told not to go/refused to take
7. Embarrassing problem
8. Got better on its own/didn't need to in the end
9. Went to chemist instead
10. Other (*Please specify*)
11. Don't know.

## **B. Free Time**

Now some questions about your free time.

**Q8a.** Thinking about all the different things you do in your free time including physical activities and other pastimes, what are the THREE main things you do in your free time?

*If necessary:* By free time I mean time in which you can do what you want to do.

*Interviewer: If sports/physical activity, probe for whether with an organised club or with friends/on own*

*(Don't read out. Multiple response)*

1. Taking part in sports or other physical activity WITH AN ORGANISED CLUB
2. Taking part in sports or other physical activity WITH FRIENDS OR ON YOUR OWN
3. Watching TV/videos/DVDs
4. Reading
5. Surfing the net/computer activities
6. Gardening/lawnmowing
7. Shopping or window shopping
8. Socialising with friends in cafes, bars etc / visiting friends/eating out
9. Home entertaining/talking to friends on the phone
10. Attending theatre, concerts or going to see films
11. Creative activity such as arts, crafts, music, sewing
12. Club/group membership
13. Voluntary or unpaid community work
14. Attending community education / evening classes
15. Church or religious activities
16. Family or child focused activities
17. Don't have free time/sleep, eat
18. School/university work
19. Listen to music
20. DIY/home renovation/building a house
21. Attending a sporting fixture/venue
22. Working on vehicles / fix up old cars
23. Jigsaws/crosswords
24. Cooking
25. Housework
26. Playing non-computer based games- chess, mah jong etc.
27. Other (*Please specify*)
28. Don't know

**Q9.** Taking everything into account, how satisfied or dissatisfied are you with your free time? Would you be:

*Interviewer:* This includes both quality and quantity of free time

*(Read out. Single response).*

1. Very satisfied
2. Satisfied
3. Neutral
4. Dissatisfied
5. Very dissatisfied
6. *(Don't read)* Don't know

**Q10.** I'd like you to think about free time activities that are **important** to you. *PAUSE* Is there anything that makes it difficult for you to take part in these important activities in your free time?

*(Don't read out. Single response)*

1. Yes
2. No
3. Don't know

**Q11.** What makes it difficult for you to take part in the activity or activities that are important to you? *Prompt:* What else?

*(Don't read out. Multiple response).*

1. Activity costs too much/can't afford it
2. Activity too far away/don't have transport/can't get to it easily
3. Too busy/family, work commitments/don't have time
4. Not a convenient time
5. No facilities exist/too crowded
6. Poor health/physically cannot participate/sports injury/old age
7. No facilities for childcare/have to look after child
8. Weather
9. Environmental factors - pollution, condition of roads
10. Shift work
11. Other *(Please specify)*

**Q12.** Now some questions about exercise and other physical activities. By that I mean activity that increases your heart rate or breathing for 30 minutes or more. This might include brisk walking, running and gardening. How often do you do this kind of activity for 30 minutes or more.

*(Read out. Single response).*

1. Everyday or nearly everyday
2. 2-4 time a week
3. Once a week
4. 2-3 times a month
5. Once a month
6. Less often
7. Never
8. *(Don't read)* Don't know

### **C. Wellbeing**

Now I have some questions about your well-being

**Q13.** In general, how happy or unhappy would you say you are?

*(Read out. Single response).*

1. Very happy
2. Happy
3. Neutral
4. Unhappy
5. Very unhappy
6. *(Don't read)* Don't know

**Q14.** Taking everything into account, how satisfied or dissatisfied are you with your life in general these days?

*(Read out. Single response)*

1. Very satisfied
2. Satisfied
3. Neutral
4. Dissatisfied
5. Very dissatisfied
6. *(Don't read)* Don't know

**Q15.** At some time in their lives, most people experience stress. By stress I mean things that negatively affect people's working life, their family life, their activities, their routine for taking care of household chores, their leisure time etc. Can you tell me how often in the last 12 months you have experienced stress that has had a negative affect on you? (*Read out.*

*Single response)*

1. Always
2. Most of the time
3. Sometimes
4. Rarely
5. Never
6. (*Do not read*) Don't know

*Excluding those who say 'no stress at all', ask:*

**Q16.** When you are feeling stressed, how often would you say there is someone you feel you can turn to for help, or rely on for support?

*(Read out. Single response)*

1. Always
2. Most of the time
3. Sometimes
4. Rarely
5. Never
6. (*Don't read*) Don't know

#### **D. Community**

Now some questions about what's happening in local communities

**Q17.** How much do you agree or disagree with these statements.

*(Rotate statements. Read out)*

*Interviewer: For rural respondents, if necessary: "By local neighbourhood, I mean your local community."*

1. You feel a sense of community with others in your local neighbourhood. For example, you share interests and concerns
2. It's important to you to feel a sense of community with people in your local neighbourhood
3. You feel that people like yourself can have an impact on making your community a better place to live.

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. (*Don't read*) Don't know

**Comment [-1]:** This is not part of the question in the fax sheet. Yes it is 45.4

*If disagree or strongly disagree that have a sense of community with those in local neighbourhood, ask:*

**Q18.** For what reasons do you say that? *Prompt:* Any other reasons?

*(Don't read out. Multiple responses)*

1. Too busy/my focus is on my family, job
2. Not my type of people/different interests, lifestyle, stage of life/nothing in common
3. Like to keep myself to myself/not interested in community activities
4. Rental property - the neighbours move regularly
5. No forum for bringing people together
6. People not approachable/not a friendly neighbourhood
7. Don't know them
8. Don't speak English/little English/different culture
9. New to area
10. Don't spend much time in neighbourhood/work/they work
11. Other (*Please specify*)

**Q19.** We are interested in finding out about the social networks and groups that you are part of. Which of the options best describes the group or social network that matters to you most?

*(Randomise and read out. Single responses)*

1. It is mostly made up of people who live in the same area as you - that is, your local neighbourhood
2. It is mostly made up of people who have the same interests, culture or beliefs as you, but who do not necessarily live in your area
3. There are no particular groups or networks that you feel part of
4. (*Don't read*) Other (*Please specify*)
5. (*Don't read*) Don't know

**Q20.** In the last 12 months, which of the following types of contact have you had with people in your neighbourhood?

*(Read out. Code all that apply)*

1. Negative contact where there's outright tension or disagreements
  2. Some negative contact; for example not getting on with them
  3. Some positive contact such as a nod or saying hello
  4. Positive contact such as a visit, a chat when you see them, asking each other for small favours, telling them if you are going away etc
- 
1. Yes
  2. No
  3. Don't Know

**Q21.** Some people tell us that they feel lonely or isolated while others say that they don't. In the last 12 months how often have you felt lonely or isolated?

*(Read out. Single response.)*

1. Always
2. Most of the time
3. Sometimes
4. Rarely
5. Never
6. *(Don't read)* Don't know

**Q22.** Which of the following statements do you agree with the most?

*(Read out. Single response)*

1. People can almost always be trusted.
2. People can usually be trusted.
3. You usually can't be too careful.
4. You almost always can't be too careful.
5. *(Don't read)* Don't know

### **E. Crime/Safety**

The next few questions are about your perceptions of *Insert City* and your local neighbourhood.

*If from Rodney, North Shore, Waitakere, Hutt, Porirua, or Manukau cities, ask:*

**Q23.** Thinking about your city centre, which area do you regard as your 'city centre'?

*(Don't read out. Single response).*

1. Queen Street/Downtown Auckland
2. Botany Downs
3. Takapuna
4. Manukau City Centre
5. West City/Henderson
6. Westgate
7. Albany
8. Wellington CBD/Lambton Quay/Cuba Street
9. Queensgate
10. North City
11. Orewa
12. Whangaparaoa/Pacific Plaza
13. Silverdale
14. Helensville
15. Kumeu/Huapai village
16. Highbury/Birkenhead village
17. Howick
18. Other *(Please specify)*
19. Don't know

**Q24.** Thinking now about your overall sense of freedom from crime, how safe or unsafe do you feel in the following situations? Would you say that you feel very safe, safe, neutral, unsafe, or very unsafe?

*Rotate statements. Read out.*

1. In your home after dark
2. In your local neighbourhood after dark
3. In your city centre after dark

1. Very safe
2. Safe
3. Neutral
4. Unsafe
5. Very unsafe
6. *(Don't read)* Don't know

The next questions are about *Insert City* as a place to live *or for non city sample, insert 'the area where you live'*.

**Q25.** Can you tell me which, if any, of the following issues have been a problem in your local area over the last 12 months? Has *(insert issue)* been a problem?

*(Don't read out. Single response).*

1. Rubbish or litter lying about on the streets
2. Graffiti on walls, schools, shops etc
3. Vandalism, including broken windows in shops and public buildings
4. Car theft, damage to cars or theft from cars
5. Dangerous driving including drink driving, speeding or hoons
6. People who you feel unsafe around because of their behaviour, attitude or appearance
7. Air pollution
8. Water pollution including pollution in streams, rivers, lakes and in the sea
9. Noise pollution

1. Yes
2. No
3. Don't know

**F. Built Environment**

**Q.26** Thinking about...*Insert city* as a place to live/*for non12 cities sample* 'the area where you live'. How much do you agree or disagree that "*insert city name* has a culturally rich and diverse arts scene".

*For Auckland, say:* By Auckland City I mean central Auckland not North Shore, Waitakere or Manukau.

*For Wellington, say:* By Wellington City I mean central Wellington not Hutt or Porirua.

*(Read out. Single response).*

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. *(Don't read)* Don't know
7. *(Don't read)* Not applicable – rural, so no arts scene
8. *(Don't read)* Not applicable - other

**Q27.** How much do you agree or disagree with the statement 'I feel a sense of pride in the way (*Insert city/town name*) looks and feels'? Do you ...

*(Read out. Single response).*

*For Auckland Say:* By Auckland City I mean central Auckland not North Shore, Waitakere or Manukau.

*For Wellington Say:* By Wellington City I mean central Wellington not Hutt or Porirua.

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. *(Don't read)* Don't Know

*If agree or disagree to above, ask:*

**Q28.** What is the ONE main reason for saying this?

*(Don't read out. Single response. )*

*Probe if say beautiful/attractive/pretty city ask:* What makes it beautiful/attractive/pretty?

*If say love/like city ask:* What makes you love/like it?

*If say it's a great place ask:* What makes it a great place?

*If say compares well with other cities ask:* What makes it compare well?

1. Clean/no litter/clean and tidy
2. Nice green city/beautiful parks and gardens/lots of gardens
3. Beaches/harbour - beautiful/good access
4. The river
5. Attractive buildings/good building design
6. Well laid out spacious
7. Many attractions/activities/events/things to do
8. Good facilities and services eg public transport, sporting facilities, cultural amenities
9. Great place to shop/nice shopping malls
10. Good roading/roads well maintained
11. Not too much traffic/easy to get around
12. Safety eg. city reasonably trouble free
13. Helpful/friendly/welcoming people
14. Go ahead/progressive/positive place
15. Good size/right population size
16. Slow pace/no rush/relaxed/quiet
17. Good weather
18. Other positive comment (*Please specify*)
19. Looks dirty/rubbish everywhere
20. Drab/dowdy/needs sprucing up/better maintenance needed
21. Graffiti/vandalism
22. Empty buildings/closed shops
23. Old buildings pulled down/in-fill/unattractive new buildings
24. Safety concerns/crime/violence
25. Road issues/roadworks/traffic problems/congestion
26. Loss of green areas/trees/need more trees/parks
27. Poor planning/lack of forward planning
28. Poor/no/limited public transport
29. Lack of parking
30. No sense of community
31. Other negative comment (*Please specify*)
32. Don't know

**Q29a.** New Zealand is becoming home for an increasing number of people with different lifestyles and cultures from different countries. *Cities:* Overall, do you think this makes *Insert City*. *Non city sample,* Because of this, do you think your local area has become

*(Read out. Single response)*

1. A much better place to live
2. A better place to live
3. Makes no difference
4. A worse place to live
5. A much worse place to live
6. *(Don't read)* Don't know
7. *(Don't read)* Not applicable/no different lifestyle or cultures here

*If makes a worse / much worse place to live, ask:*

**Q29b.** For what reasons do you say that? *Prompt.* What other reasons?

*(Don't read out. Multiple response).*

1. Lack of integration into NZ society/don't mix
2. Causes racial disharmony/racial tension
3. Taking us over/taking our shops etc
4. Arrogant/disrespectful/ill mannered people
5. Increase in crime/gangs
6. Poor driving skills
7. Too many Asian immigrants
8. Too many foreigners/too many different cultures
9. Don't contribute to our economy
10. Use our welfare/education system etc
11. Inability to communicate/speak English
12. Immigrants not helped enough/no follow up
13. We are losing our NZ identity
14. Don't know NZ laws/customs
15. Other *(Please specify)*

*If cultural diversity makes better / much better, ask:*

**Q29c.** For what reasons do you say that? *Prompt.* What other reasons?

*(Don't read out. Multiple response)*

1. Diversity good/broader perspective, outlook/brings new ideas
2. Helps the labour force/more jobs/more workers
3. More interesting food/more choice/better restaurants
4. More entertainment options
5. Good to learn about other cultures/stops racism/good children/teaches tolerance
6. Makes the city more vibrant and interesting
7. Helps increase property prices
8. Other *(Please specify)*

**Q30.** Thinking about access to services in *Insert city/for non city sample, insert 'your local area'* .In general, how easy or difficult is it for you to get to the following?

*Interviewer: Respondents should answer this question based on the current modes of transport they use, . and how they feel about travelling the distance they need to to get to these services*

*(Rotate statements and read out. Single response for each)*

1. Shopping mall, centre or supermarket
2. Bank or cash machine.
3. Local park or other green space
4. Public transport facility such as a bus stop, train station
5. Education provider of your choice (eg school, university, community education class etc)

1. Very easy
2. Easy
3. Difficult
4. Very difficult
5. *(Don't read)* Not applicable
6. *(Don't read)* Don't know

*For those rated any aspect as difficult or very difficult ask:*

**Q31.** You told me you would find it difficult to get to .... *and ...*Why do you say that?

*(Don't read out. Multiple response)*

1. Don't have a car
2. Not easily accessible by public transport/No public transport
3. Very long walk
4. Other *(Please specify)*
2. Don't know

## **G. Public Transport**

Now some questions about public transport.

**Q32.** In the last 12 months, how often did you use public transport? *If necessary:* By public transport, I mean cable cars, ferries, trains and buses, including school buses. I do not mean taxis.

*(Read out if necessary. Single response)*

1. Everyday or nearly everyday
2. 2-4 times a week
3. Once a week
4. 2-3 times a month
5. Once a month
6. Less often
7. Did not use public transport in the last 12 months
8. *(Don't read)* Not applicable, no public transport available in area *Skip to Q34*
9. *(Don't read)* Don't know.

**Q33.** Thinking about public transport *Insert city/town* in terms of cost, convenience and safety. would you say you agree or disagree with the following statements.

*(Rotate statements and read out. Single response for each)*

1. Public transport is affordable
2. Public transport is safe
3. Public transport is convenient

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. *(Don't read)* Don't know

## **H. Quality Of Life**

**Q34.** The next question concerns your overall quality of life. Would you say that overall your quality of life is ..

*(Read out. Single response.)*

1. Extremely good
2. Good
3. Neutral
4. Poor
5. Extremely poor
6. *(Don't read)* Don't know

## **I. Democracy**

**Q35.** I am now going to read some statements about...*Cities: Insert Council Name/Non cities:* your local Council. Please tell me how much you agree or disagree with each statement.

*(Rotate statements and read out. Single response for each)*

1. Overall, you understand how your Council makes decisions
2. You would like to have more of a say in what the council does
3. Overall, you have confidence that the council makes decisions that are in the best interests of your city or district

Would you

*(Read out. Single response.)*

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. *(Don't read)* Don't know

**Q36.** How much influence do you feel the public has on the decisions that the Council makes?

Would you say the public has a

*(Read out. Single response).*

1. Large influence
2. Some influence
3. Small influence
4. No influence
5. *(Don't read)* Don't know

**Q37.** And how much influence do you feel the public has on the decisions that Central Government makes? Would you say the public has a

*(Read out. Single response).*

1. Large influence
2. Some influence
3. Small influence
4. No influence
5. *(Don't read)* Don't know

**Q38.** How strongly do you agree or disagree that the private business sector makes decisions in an ethical and responsible manner ? Would you say you:

*If needed:* By ethical, I mean acting decently, morally or honestly

*(Read out. Single response)*

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. *(Don't read)* Don't know
7. *(Don't read)* Don't know - don't understand question.

## **J. Demographics**

Now some questions about you and your household to ensure we have spoken with a good mix of people in this survey.

**Q39.** How many people are there altogether in this household, including yourself, any boarders, children and babies?

*(Don't read out. Single response)*

1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. 8
9. 9+
10. Refused

**Q40.** Which of the following best describe your household?

*(Read out. Single response).*

1. Single person household
2. Couple only (no children/none at home)
3. Two parent family, one or two children at home
4. Two parent family, three or more children at home
5. One parent family, one or two children at home
6. One parent family, three or more children at home
7. Flatting or boarding - not a family home
8. Extended family
9. *(Don't read) Other (Please specify)*
10. *(Don't read) Refused*

**Q41.** Is the home where you live owned by someone who lives in the household or is it rented?

*(Don't read out. Single response).*

1. Owned *(Interviewer: This includes with mortgage)*
2. Renting. *Interviewer: This includes boarders*
3. Private Trust
4. Other *(Please specify)*
5. Refused

**Q42.** Which best describes your annual personal income before tax?

*(Read out. Single response).*

1. Less than \$10,000 per year
2. Between \$10,001 and \$20,000 per year
3. Between \$20,001 and \$30,000 per year
4. Between \$30,001 and \$50,000 per year
5. Between \$50,001 and \$70,000 per year
6. Between \$70,001 and \$100,000 per year
7. \$100,000 or more per year
8. *(Don't read)* Refused
9. *(Don't read)* Don't know

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**Q43.** Which best describes your household's annual income before tax?

*(Read out. Single response).*

1. Less than \$10,000 per year
2. Between \$10,001 and \$20,000 per year
3. Between \$20,001 and \$30,000 per year
4. Between \$30,001 and \$50,000 per year
5. Between \$50,001 and \$70,000 per year
6. Between \$70,001 and \$100,000 per year
7. Between \$100,001 and \$150,000 per year
8. Between \$150,001 and \$200,000 per year
9. More than \$200,000 per year
10. *(Don't read)* Refused
11. *(Don't read)* Don't know

**Q44a.** Which of the following best describes you?

*(Read out. Single response).*

1. In paid employment
2. Student
3. Retired
4. Unemployed – looking for work
5. Unemployed – not looking for work
6. Home responsibilities/full time parent
7. *(Don't read)* Other *(Please specify)*
8. *(Don't read)* Don't know
9. *(Don't read)* Refused

*If in paid employment, ask:*

**Q44b.** Do you work:

*(Read out. Single response)*

1. Full time – that is, more than 30 hours a week
2. Part-time – that is, 30 hours a week or less
3. *(Don't read)* Varies too much to say
4. *(Don't read)* Don't know

*If not in paid employment, ask:*

**Q45a.** Is anyone else in the household 15 years of age or over in full time paid employment – that is, in paid employment for more than 30 hours a week?

*(Don't read out. Single response)*

1. Yes
2. No

*If no, ask:*

**Q45b.** Is anyone else in the household 15 years of age or over in part-time paid employment – that is, in paid employment for 30 hours a week or less?

*(Don't read out. Single response)*

1. Yes
2. No

*For those in paid employment, ask:*

**Q46.** Overall considering your work skills, training and your experience, how strongly do you agree or disagree that you are using these skills in your current job? Would you

*(Read out. Single response).*

1. Strongly agree
2. Agree
3. Neutral
4. Disagree
5. Strongly disagree
6. *(Don't read)* Don't know

*For in paid employment, ask:*

**Q47.** Overall, how satisfied or dissatisfied are you with the balance between work and other aspects of your life such as time with your family or leisure?

*(Read out. Single response)*

1. Very satisfied
2. Satisfied
3. Neutral
4. Dissatisfied
5. Very dissatisfied
6. *(Don't read)* Don't know

**Q48.** Which of the following best describes your highest educational qualification?

*(Read out. Single response)*

1. Postgraduate degree (Masters' degree or PhD)
2. University Degree
3. Other post-school qualifications (includes trade certificates, diplomas etc)
4. University Bursary or 7th form
5. Sixth form/UE/NCEA Level 2
6. NCEA Level 1 or School Certificate
7. No formal school qualification
8. *(Don't read)* Other *(Please specify)*

**Q49.** And how long have you lived at your current address?

*(Read out if necessary. Single response).*

1. Less than 1 year
2. 1 year to just under 2 years
3. 2 years to just under 5 years
4. Five years to just under 10 years *Skip to end*
5. 10 years or more *Skip to end*
6. *(Don't read)* Don't know

**Q50.** Which of the following best describes you?

*(Read out. Single response).*

1. You have lived in NZ all or most of your life
2. You have not lived in NZ for most of your life, but have lived here for five years or more
3. You have lived in NZ for less than five years
4. *(Don't read)* Don't know

**Q51.** Finally, what is your date of birth?

*If needed:* We need this information so that we can correctly assess your age at the time when we analyse the results.

*Type in*

Thank you very much for your time. In case you missed it, my name is ..... from Gravitas Research. If you have any queries regarding this survey you can contact Monica Ludolph on our toll free number 0508 Research (7373 2724). Have a good afternoon/evening.